



# Rimses Mobile Maintenance

## Professional maintenance anytime, anywhere

**Rimses** .  
Maintenance Solution  
**inetum** .

Rimses has been a leader in professional maintenance for more than 30 years. The world is changing, and technology is changing with it faster and faster. Today we want to be able to work anywhere at any time of the day. Rimses Mobile Maintenance allows you to perform professional maintenance from a tablet or smartphone whenever and wherever you like.

### What is Rimses Mobile Maintenance?

A mobile solution with built-in scanner, photo function and GPS. With Rimses Mobile Maintenance, maintenance or service staff can:

- Consult information about the work to be done
- Register the hours worked and parts used
- Terminate verification lists (measurement registration included)
- Report that the technician's work is ready
- Enter work requests
- Register small repairs
- Add photos and signatures
- Enter customer evaluations
- Send emails and call customers for Field Services.

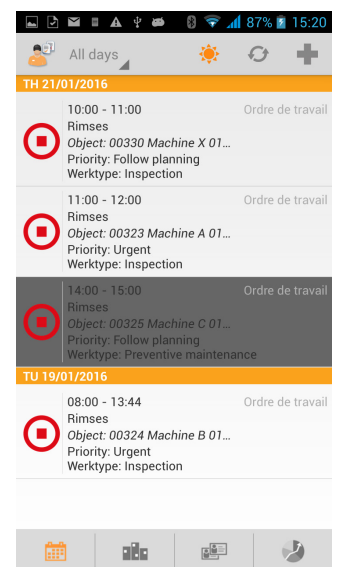
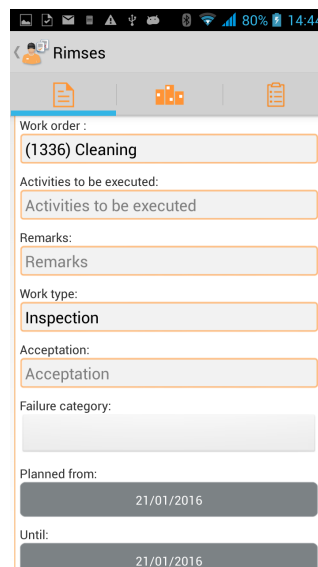
Other Rimses functions are available, such as, Last Minute Risk Assessments and document access.

### Back office support

The mobile solution is enhanced by a web application that allows the planner to follow the technicians' work in real time and respond quickly in case of an emergency intervention, for example. The technician can also share photos made on-site with the back office for a second opinion on specific situations. The web application therefore promotes colleagues' efficiency and collaboration.

### Usability

Usability is a priority for Rimses Mobile Maintenance. The module works on every Android device: both tablets and smartphones. It goes without saying that models specific to industrial environments, such as ATEX, are also compatible. The application works online and offline, so an internet connection is not always required. All data is synchronized automatically as soon as a data connection is available.



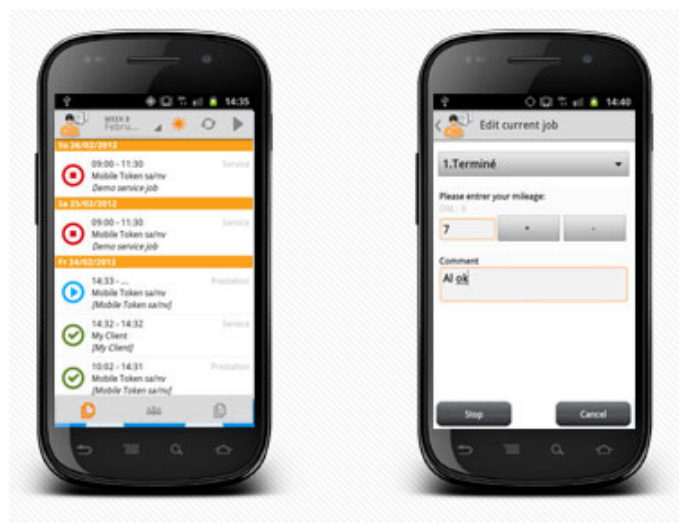


## Developed for and by customers

The Rimses maintenance management software was developed by Inetum-Realdolmen, a reputable company with numerous customers in various sectors worldwide for more than 30 years. Inetum-Realdolmen builds its products in collaboration with its customers. Rimses Mobile Maintenance was developed to meet customers' specifications after thorough consultation with key stakeholders in the industry.

## Rimses Mobile Maintenance is ready to use

Rimses Mobile Maintenance is offered as a full-service solution: for a fixed monthly amount you can enjoy the solution without having to worry about the technical setup. Contact Inetum-Realdolmen to find out the benefits of Rimses Mobile Maintenance for your company.



## The advantages in a nutshell

- User-friendly: a mobile solution with a built-in scanner, built-in photo function, etc.
- Saves time: no need for access to a fixed workplace.
- Increased safety: instant data processing on location, new safety processes, etc.
- Customised: developed for and by customers.
- Pay as you use: Rimses Mobile Maintenance is offered in a flexible SAAS solution.
- Multi-platform.

## Why Inetum-Realdolmen?

Inetum-Realdolmen is an independent single source supplier. As well as the Rimses services, we can also offer support for the entire range of ICT services covering the entire ICT lifecycle. Inetum-Realdolmen delivers integrated solutions for infrastructure, communication and applications.

Inetum-Realdolmen employees have extensive and up-to-date knowledge about a wide range of functional and technological solution domains.

## INTERESTED?

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or contact us on [inforimses@inetum-realdolmen.world](mailto:inforimses@inetum-realdolmen.world).