ENTERPRISE DOCUMENT & DATA MANAGEMENT

RFLOW. The right information, anywhere, any time

As an organization, you receive and send out huge amounts of data and documents on a daily basis, both on paper and digitally. These come and go between various parties. Documents are more and more work for companies, requiring digital centralization and archiving, automatic processing and delivery through omnichannels. You are losing time, money and valuable documents and what's more, you aren't delivering the desired customer experience.
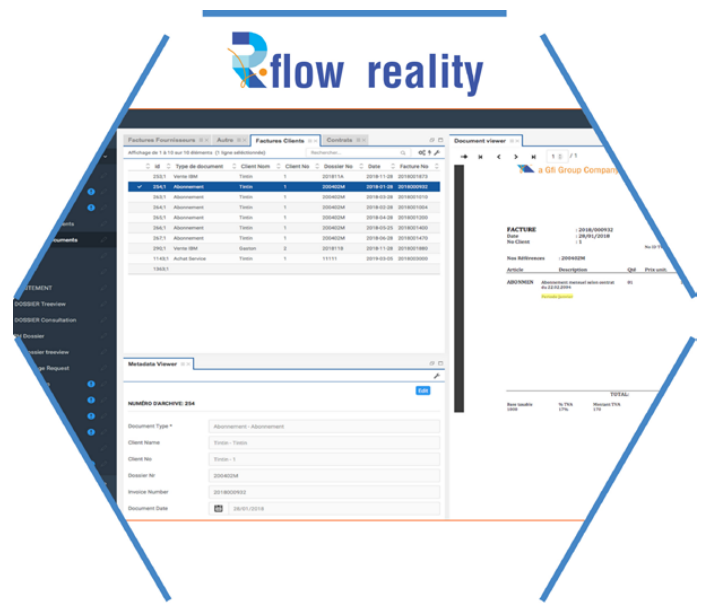
LOOK NO FURTHER. DISCOVER RFLOW

Rflow helps you manage and process your data. OCR scans and recognizes incoming documents, allowing you to monitor all the data that enters your information system (**sourcing**). Your documents are archived automatically (**data archiving**). The metadata is captured and processed, resulting in a powerful workflow.

Once the data has been automatically retrieved from your documents, you can add it to your ERP and other CRM and ECM systems (**data processing**). Rflow features a powerful, intuitive search engine to look up data quickly (**data search**). You can display your data securely in a modern, flexible portal interface that can be personalized for each individual user (**distribution**). We archive documentation of any kind (photo, video, audio, PDF, XML) in accordance with European legislation (data retention, encryption, GDPR compliance).

RFLOW FOR ALL

Rflow can meet the demands of customers from any sector (banks, insurers, service providers, industries, commerce, healthcare, public institutions) and is easily integrated with other applications such as ERP and CRM systems, O365 or accounting programs.

RFLOW, A WORLD OF DATA

- **Folder creation.** Users can generate their own folders for management. Establish your own criteria per customer, employee or department. Thanks to OCR capture and predefined parameters, each document is automatically archived in the correct folder.

- **Status monitoring.** Employees and managers can check on the status of folders or documents that are being processed. Track when these were finalized and by whom.

- **Digital signatures.** Copy a signature into a document as an image. It is also possible to sign documents officially in compliance with European legal requirements.

- **Integration with existing applications.** Store incoming documents in the digital archive while also making them available to existing business applications such as a CRM, ERP, O365 or your accounting software.

- **Make your work enjoyable.** Users can combine functionalities in the portal to configure their own virtual office, all at just a click. Each user can define their own custom work environment and which tasks they are assigned.

- **Multiple storage options.** The solution is available both in the cloud and on-site, whatever your preferred environment.

THE ADVANTAGES IN A NUTSHELL:

- Compatible with all your documents
- Extracts data and archives it automatically
- A modern and secure control interface
- An intuitive and powerful search engine
- Suitable for multi-criteria search
- Analyzes and restores information in real time
- Responsive design
- Full web software

About Rflow

Rflow is the flagship product from REAL SOLUTIONS, a subsidiary of Realdolmen and member of the Gfi Group. Rflow handles the management, governance and architecture of corporate data.

Interested?

Please contact us at info@realdolmen.com
or by telephone on +32 2 801 55 55.